

# **Jewelry Showcase Web Application**

### The Company

A leading Jewelry manufacturing and marketing company. Dealing in 100% quality gems such as Rubies, Emerald, Sapphire, Cubic Zirconia, Pearls, Precious Stones, Diamonds and studded jewelry. They are supplier to most renowned brands in India and overseas.

## Challenges

- 1. Sales and marketing team was using hard copies of jewelry designs thus attracting lot of efforts and cost.
- 2. Showcasing jewelry and design was not easy for domestic customers and for international customers it was almost impossible, which was impacting sales and revenue.
- 3. Sales team used to carry Jewelry or Jewelry design hardcopies to show their customers which was very risky and difficult.
- 4. Unable to advertise or showcase the new designs to customers immediately after launch.

#### Solution

Empover i-Tech Pvt. Ltd. (EIPL) developed a web based jewelry showcase application which enables their customers and sales team to showcase different Jewelry designs with details. This website works like a virtual office for the Sales people.

#### **Features**

- 1. Masters to maintain Jewelry Brand, Category, stone, price, design, etc.
- 2. Customer and User Management
- 3. Jewelry Design management
- 4. Jewelry showcase to customers
- 5. Customer order or enquiry management
- 6. Report to the management on different parameters like brand wise, design wise, customer wise order or enquiry, etc.

## Tools and technologies used for implementation

Java, J2ee, Java Script, AJAX, CSS, Apache Tomcat, MY SQL

## Result

- Enables authorized customer or sales team to access jewelry designs from anywhere.
- Easy tracking of the business process with increased customer satisfaction and business.
- Centralized data management helps in easy maintenance thus reducing operational cost.
- Using this application, Customers and sales people can quickly request for an order enquiry, decreasing the response time, which will increase sales and improve customer relationship.
- Sales person's performance and activity can be monitored effectively.
- Works like a virtual office which has increased overall performance of the organization and decreased sales cost.
- It also decreased the risk of carrying valuable samples for sales and marketing.

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